
Other Realm Occasions Ticket Terms & Conditions

Any event produced by the **Other Realm Occasions** division of **So Epic Events LLC** will be singularly mentioned as the *'event'* from hereon. This event will be subject to both the Other Realm Occasions' Terms and Conditions as well as the Code of Conduct. In the following sections, merchandise and event specific experiences that do not entail access to the event itself will be referred to as *'add-ons'*. Words like *'holder'*, *'bearer'*, and *'purchaser'* will refer to you - the person who will buy or redeem tickets to **The Event**. The usage of *'our'*, *'us'*, *'we'*, *'issuer'*, *'provider'* and similar terms will indicate the organizing company, being **So Epic Events LLC**. In cases noted as *'issuer dependent'*, understand that the decision of the issuer will be deemed final and binding (*i.e., the issuer will remain the final arbiter in cases of disputes*).

Other Realm Occasions Terms & Conditions, Part 1 of 3 (Tickets)

- By opting to purchase, allocate, possess, or redeem tickets to **Other Realm Occasions**, you automatically agree to abide by these terms of use and honor our code of conduct. If you cannot comply with any of the clauses listed below or do not agree with the risk allocations mentioned here, you will not purchase tickets for or try to enter the premises of any **Other Realm Occasions**.
- The entirety of our terms and conditions will be available for reference on our buyers' tickets at the time of purchase. We reserve the right to revise, amend, or add/remove sections from these works, which will be reflected in the current version accessible from our website (www.SoEpicEvents.com/faqs). However, these changes will not override any preceding versions associated with pre-existing event tickets.
- Please note that you purchase **Other Realm Occasions** tickets of your own free will. As such, you do not have the right to initiate a chargeback claim or a dispute on the provider of the credit card/debit card that had been used for the transaction. You also forego all claims to refunds against surcharges and fees related to said transaction.
- The ticket you purchase represents a revocable license for you to access the venues of and attend **Other Realm Occasions** when they are scheduled to be hosted. This license can be revoked at any time by sole discretion of the issuer for violating Other Realm Occasions' Terms and Conditions or Code of Conduct. This license can be revoked without any prior notifications or compensation options. If the license is revoked, you will not be granted entry to the event.
- Ticket bearers will assume full responsibility of **Other Realm Occasions** tickets once they receive them. **So Epic Events LLC** will be held harmless by the bearer and will have no liabilities - financial, legal, or otherwise - in case the delivered tickets are stolen, lost, damaged, destroyed or rendered unusable in any other way.
- Kindly note that **Humanitix.com** is the sole authorized source for purchasing or re-selling **Other Realm Occasions** tickets. If you obtain your ticket(s) from any other unauthorized source, you take on the risks of those tickets turning out to be counterfeit or reported to be stolen. The issuer has the right to dishonor such stolen/counterfeit tickets and declare them as void.
- Through Humanitix, **Stripe** will be our third-party payment processing company, and all of ticket and add-on sales will also be subject to their credit card fees and policies.
- **Other Realm Occasions** tickets delivered to you are not intended to be used for reselling-for-profit, copying, reproducing, or misrepresenting in any form. You cannot use the ticket(s) for any promotional/advertising purposes either (*including sweepstakes and competitions*) without written, prior approval by **So Epic Events LLC**. Any proven record of such illicit activities will result in immediate seizure and cancellation of your ticket(s).
- **So Epic Events LLC** has the right to investigate if there has been any violation of the Other Realm Occasions' Terms and Conditions or Code of Conduct. In case of any conflicts, the decision of **So Epic Events LLC** will be issuer dependent.

Other Realm Occasions Terms & Conditions, Part 2 of 3 (Information, Identification, Inspection, and Media Consent)

- By purchasing **Other Realm Occasions** tickets and add-ons, you give your consent to **So Epic Events LLC** to collect certain information about you/the attendees (*name, picture, date of birth, address, etc.*) for the purposes of identity verification and order fulfillment.
- By purchasing the event tickets, you automatically confirm that you/the attendee(s) are older than or will be of the '*minimum age*' by the time the event occurs. The '*minimum age*' for attending **Other Realm Occasions** at this time is **eighteen (18) years old**.
- At the event check-in, you are required to present the event ticket along with a valid identification document (ID). By presenting an ID, you confirm that all details presented are accurate and updated.
- If it is proven beyond doubt at the venue that an attendee is below the '*minimum age*' or that their ID is invalid, they will not be granted entry to the event. No refunds, full or partial, will be issued upon entry denial.
- At various event check-ins, you may be required to submit to courtesy safety inspections. Those who refuse to be screened or have their bags inspected will be denied entry into the event. By having a ticket, ticket holders consent to such inspections and waive any and all related claims against So Epic Events. Alcohol, weapons, or any items that security deems dangerous will be confiscated. Illegal items will be turned over to local law enforcement.
- By redeeming **Other Realm Occasions** tickets and add-ons, holders consent to **So Epic Events LLC** and their partners photographing, audiotaping, and/or videotaping holders during an event. Ticket holders grant us the irrevocable right to use written testimonials, photographs, audio recordings, video recordings, or any reproduction or modification thereof for advertising, promotion, exhibition, or any other lawful purpose.
- Ticket holders understand that they will not receive any monetary compensation or favors in kind for multimedia using their likeness. Holders also release the issuer from providing any future compensation for said materials.
- Ticket holders hereby release and discharge **So Epic Events LLC** from any and all claims for libel, invasion of privacy, or emotional distress.
- Ticket holders understand that official photographs generated through event participation or add-ons (such as group photos) may be shared among other attendees..

Other Realm Occasions Terms & Conditions, Part 3 of 3 (Refunds)

- All **Other Realm Occasions** ticket sales are deemed as FINAL TRANSACTIONS and are Non-Refundable.
- However, event tickets may be transferable by private or public resale exclusively through our official ticketing platform, **Humanitix.com**.
- Exceptions may be granted under two extenuating circumstances:
 - When a ticket holder experiences an immediate medical, legal, or household emergency hours before the scheduled event (subject to proof of such as certificates, reports, or invoices). Emergency situations will be evaluated on a case-by-case basis. The resulting decisions are issuer dependent.
 - If an event is postponed or canceled due to any ‘unforeseen circumstances’, including but not limited to natural disasters, national emergencies, infrastructure failures, or venue policies.
- If an event is canceled before it commences on its scheduled date, **So Epic Events LLC** has the sole and absolute right to postpone the event and reschedule it for a later date.
- In the event an Other Realm Occasion must be postponed, purchasers will be notified by email of the changes as soon as possible.
 - Once a new event date has been determined, if purchasers do not consider the new date suitable, purchasers will have 10 business days following the new event date notification email to initiate a 50% refund of the value of their ticket(s). The remaining value of their ticket(s) will be re-issued as credit towards an alternate event of your choosing.
 - If purchasers do not contact the issuer within 10 business days of said notification to initiate a refund, their inaction will be interpreted as complete acceptance of the new event date, renewing the ticket terms & conditions.
- In the event an Other Realm Occasion must be canceled in its entirety, purchasers will be issued a refund for the base value of their tickets plus proportional government taxes. Purchasers cannot, under any circumstances, claim refunds on shipping fees, processing fees, handling fees, and other such charges.
- Please note that ticketing fees from every sale are Non-Refundable per Humanitix policy, as they are a 501c3 non-profit whose collected fees become charitable donations.
- Please note that credit card processing fees are Non-Refundable per Stripe policy
- Event services related to your ticket will be deemed to have been delivered in their entirety as soon as the event start time commences on its scheduled date.
- **So Epic Events LLC** does not take any responsibility for personal/financial damages caused to you at the venue, or for any items lost/stolen/misplaced at the venue. Financial reimbursement claims on these counts will not be entertained.